IN THE SPECIFICATION

Please amend the paragraph beginning on page 7, line 4 of the Specification as follows:

Referring first to Fig. 1, the U.S. Postal Service, denoted as 100, connects the service provider's office 200 with the insurance company 300. It will be appreciated that, since PAC form handling is entirely manual at location 200, the service provider's office is depicted as lacking computer equipment. In contrast, the insurance company typically has at least one mainframe computer 350 to which terminals 351, 352 on the respective reviewing dentist's desk 360 and claims adjuster's desk[[s]] 370 are connected. It should also be noted that the mail room 320 is charged with a variety of tasks associated with the incoming and outgoing correspondence, as discussed in greater detail below.

Please amend the paragraph beginning on page 36, line 7 of the Specification as follows:

In an exemplary case, this buffer computer 310 is part of a local area network (LAN) 313, which is connected by high bandwidth cables to personal computers or other GUI-capable terminals 311, 312 at the desks 360 and 370 of the individual reviewing dentists and claims adjusters, respectively. It should be noted that the necessary AIC software has been loaded onto the server 310, the individual personal computers 311, 312, and the mainframe 350. Preferably, once the patient's PAC application has been received, the system's AIC software at either the value-added service provider 500 or the insurance company's computer 310 automatically notifies the referring service provider that the PAC application has been received for processing, e.g., using a conventional E-mail message.

Please amend the paragraph beginning on page 36, line 18 of the Specification as follows:

At step S109, the reviewing dentist calls up the graphics portion of the PAC application, in an exemplary case, from the server 310 to a personal computer 311, each of which is running the appropriate AIC software, via the LAN 313 using the assigned DIN. See task [[T4]]T3 in Fig. 3. The reviewing dentist then calls up the text portion of the PAC application from the
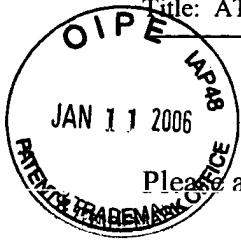
mainframe computer 350 using the terminal 351. See task T4 in Fig. 3. It will be appreciated

that the sequence can be reversed at the reviewing dentist's option. It should be noted that some

small insurance companies may not even require server-LAN 310, 313 system discussed above,

but just a single PC that will incorporate the functions of the elements 310, 311, 312, and 313. In

any event, the reviewing dentist calls up a patient's PAC application using both his personal

computer 311 and terminal 351. When this happens, the system AIC software automatically

generates the insurance company's Predetermination Form on one of the two screens 311, 351.

The installed AIC software advantageously can automatically transfer whatever information

from the PAC application to the Predetermination form that is useful in completing the

Predetermination form, e.g., repetitive information/fields. For instance, the service provider's

Document Identification Number (PDIN) and the Provider Identification Number (PIN) can be

transferred automatically to the Predetermination form. In addition, the AIC software can be

written to display the information in the PAC form on the screen 351 in exactly the way that this

particular insurance company wants it displayed.